



Residential Gas Installation Rebate Application Form

For Enquiries:

- in the first instance, please call your Gas Retailer
DME Rebate Enquiries on (07) 3247 3254 or email: gasrebate@dme.qld.gov.au

Office use only:

Gas Retailer Code:
Date Application Received:

Completed Application to be mailed to the Gas Retailer for the installation address
Important—Please read Terms and Conditions on reverse before completing this Application Form

1. Applicant (ie. Property Owner)

Name
Gas Account No.
Installation Address
Mail Address
Phone (daytime)
Mobile (optional)
e-mail (optional)
Is the installation address rented?
I wish to receive marketing materials.

2. Gas Supply (Please tick as appropriate)

Which fuel does the installed gas appliance(s) use

- Reticulated (ie. piped) Natural Gas
Reticulated (ie. piped) LP Gas
Bottled / Cylinder LP Gas

3. Gas Appliances (Max. amount \$500 per installation address)

Please tick what appliance rebate(s) you are applying for

Appliance Rebate

- 5 star# gas hot water system
(min. 4 burner) gas cooktop/oven/stove*
4 star## internal gas space heater with external flue*
gas clothes dryer with external flue*

Hot water systems must have a 5 star or greater energy efficiency rating.
Internal gas space heaters must comply with Australian Standard 4553 and have a 4 star or greater energy efficiency rating.
* If the application relates to installation of a cooking and/or heating and/or clothes drying appliance, the installation address must already have an existing installed gas hot water system.

Please attach copies only of:

- appliance proof of purchase (receipt/s); and
gas system compliance certificate

4. Replacement of Appliances (Please tick as appropriate)

The appliance being replaced is:

- electric
other **(eg. wood stove) please specify

** A rebate will not be paid for replacing a gas appliance with another gas appliance. A rebate will also not be paid for replacing a solar hot water system, or a heat pump system, with gas.

5. Property Owner Declaration and Signature

I declare that:

- I am the owner (or a part owner) of eligible residential premises in which the appliance(s) were installed;
The gas appliance(s) is/are installed;
The installed gas appliance(s) replace an electric appliance or other appliance indicated in Section 4;
I have not, and no other co-owner of the premises has, previously received a rebate for gas appliance(s) that together total \$500 for this installation address;
The information contained in this application is true and correct;
I have read the Terms and Conditions of the Rebate Scheme and understand that by signing this application, I agree to the Terms and Conditions;
I have in my possession the original proof of purchase documentation (receipt/s) for the appliance(s), as well as a copy of the gasfitter's Gas System Compliance Certificate;
If this application does not relate to, or include, a 5 star or greater gas hot water system—I certify that I have an existing installed gas hot water system at the installation address;
If requested, I will allow a representative of the Department of Mines and Energy or its authorised agent to inspect the premises to verify the eligibility of the appliance(s) at the installation address and/or to view the original receipts and documentation relating to purchase and installation of the appliance(s);
If relevant, the other co-owners of the premises have consented to this application by me.

Signed Date

The gas retailer must be a registered participant of the Queensland Government's Residential Gas Installation Rebate Scheme. Only the property owner may apply. The rebate will be paid as a credit on your gas bill, except for landlords in some cases—see conditions.

Residential Gas Installation Rebate Scheme—Terms and Conditions

The following terms and conditions apply to the Queensland Government's Residential Gas Installation Rebate Scheme.
You should read them carefully before completing and signing the application form.

1. Application:

Any application for a rebate must be submitted on a *Residential Gas Installation Rebate Application Form* and must be processed by your gas retailer or the Department before payment (see Clause 14) can be issued.

The application must be completed in full, including **copies only** of proof of purchase documentation and the *Gas System Compliance Certificate* issued by the gasfitter.

The application must be received by your gas retailer no later than 10 business days¹ after the Scheme termination date (see Clause 7).

2. Eligibility Criteria:

2.1 To be eligible for a rebate the applicant must:

- (i) Be an owner of the property where the appliance is installed; and
- (ii) Complete a *Residential Gas Installation Rebate Application Form*; and
- (iii) Have installed a gas appliance(s) that:
 - a. They have purchased on or after 7 September 2006 and installed before the termination date (see Clause 7);
 - b. Is new and has replaced an existing electric appliance (some exceptions may apply, see 2.2);
 - c. Is of a type described, and meets the conditions below:

Category 1

- (i) gas hot water system, with a minimum 5 star energy efficiency rating—\$300 rebate; and/or

Category 2

- (i) a cooking appliance—a (minimum 4 burner) gas cooktop and/or gas oven and/or gas stove—\$200 rebate;
- (ii) a minimum 4 star energy efficient internal gas space heater with an external flue, which complies with Australian Standard 4553—\$200 rebate;
- (iii) a gas clothes dryer with an external flue—\$200 rebate;

Conditions

- For applications that do not relate to, or include, a Category 1 appliance, eligibility for a rebate is subject to a requirement that the installation address must already have a gas hot water system installed.
- To be eligible for the maximum \$500 rebate the applicant must show that, either:
 - more than one of the above appliances has been installed at the installation address, with one being a gas hot water system as per Category 1 above; or
 - three appliances in Category 2 have been installed at the installation address (subject to the requirement for existing gas hot water);
- d. Is installed at an existing single residential dwelling situated in Queensland, being:
 - (i) a detached house; or
 - (ii) one of a group of two or more attached dwellings, including a row house, terrace house, townhouse or villa unit; which is not located above or below another dwelling other than a private garage;
- e. Have all associated gasfitting work completed by a licensed gasfitter.
- 2.2** Despite 2.1, the Department of Mines and Energy or its authorised agent may, at its complete discretion, consider an application for a rebate where a gas appliance is replacing an appliance other than an electric appliance. This does not include replacing a gas appliance with another gas appliance. A rebate will also not be paid for replacing a solar hot water system, or a heat pump system, with gas.

3. Rebate:

The maximum rebate amount is \$500 per installation address. This may be issued as one \$500 rebate or part thereof until the maximum rebate amount of \$500 is reached or the scheme terminates.

4. Condition for Retailer Participation:

Availability of a rebate is subject to the gas retailer supplying the premises being a registered participant in the rebate scheme.

5. Rebate Not Guaranteed:

Despite compliance with the terms and conditions, the applicant acknowledges that the Queensland Government and/or its authorised agents may refuse an application for a rebate on the basis that the allocated number of rebates has been exhausted.

Subject to the above, rebates will be paid on a first in basis, based on the Rebate application date. As at the date of commencement of the rebate scheme, 7500 rebates of up to \$500 are available.

6. Applicant Notification:

Successful applications will generally be advised by inclusion of relevant credit entries on the applicant's next or subsequent gas bill or account, or by notice from the Department of Mines and Energy. A gas retailer is not obliged to send a separate notice unless the billing system does not show credit entries/balances.

Your gas retailer or the Department will advise applicants of non-compliant applications as soon as possible following receipt and assessment.

7. Scheme Termination Date:

The Scheme shall terminate when it is fully subscribed, or at midnight on 31 August 2009, which ever is the earliest date. If the Scheme terminates on 31 August 2009, any eligible applications received within 10 business days of that date will be processed up to the subscribed number of available rebates.

8. Audits/Inspections:

Auditing of rebate compliance may involve an inspection of the relevant dwelling by authorised officers or agents of the Queensland Government to establish or confirm eligibility. If audited, applicants may be asked to produce original proof of purchase documentation (receipt/s) for the appliance(s), as well as a copy of the gasfitter-issued *Gas System Compliance Certificate*. If an applicant cannot produce the required documents and/or refuses to allow entry of authorised persons for the purpose of an inspection, it may be considered a breach of the terms and conditions as per Clause 11.

An audit may involve confirming the disconnection and/or installation of particular household appliances. By signing the application the applicant authorises the Queensland Government's authorised officers or agents to access personal information held by relevant energy utilities regarding gas and/or electricity consumption at the installation address for a 12-month period either side of the installation date.

9. Research and Market Information:

For the first three years following installation, rebate recipients may be requested to participate in any reasonable research the Department of Mines and Energy or their authorised agent may wish to conduct about gas appliances and using gas appliances. Participation in any market research is voluntary.

In addition, the Department or its authorised agent may draw on the information provided in the application form to analyse uptake of gas and gas appliances across Queensland. In collating this information, any personal information that would act to identify the applicant will be omitted.

10. Supporting Documentation:

Applicants are required to provide copies only of supporting documentation. Any originals supplied will not be returned, and requests for copies may incur a fee.

11. Breach of Rebate Conditions:

Applicants may be required to repay the rebate if any of these terms and conditions are found to have been breached in the first three (3) years after the installation, or purported installation, of the gas appliance(s).

12. Scheme Changes:

The Queensland Government reserves the right, at any time, to change any or all of the terms and conditions for the rebate scheme.

Scheme changes will be notified on the Department of Mines and Energy website, other related industry websites and in relevant newspapers.

13. Liability:

The applicant(s) acknowledges and agrees that as far as the law permits:

- The Queensland Government accepts no liability in respect to any claim, cause of action or loss or damage arising out of, or in relation to, any gas appliance or the use of any gas from such appliance that is the subject of a rebate.
- The applicant agrees that they will indemnify and keep indemnified the Queensland Government from any claim or liability arising out of, or in relation to, the gas appliance(s) that is the subject of this application to the extent that any claim or liability is not caused by the Government's negligence or a breach of any other term implied by law.

14. Payment:

Payment of approved rebates will generally be by credit on the applicant's gas bill or account.

Rebates will only be paid by cheque by the Department if the application relates to a rental property and the owner/applicant does not hold any accounts with the gas retailer supplying the installation address.

If a customer gives notice to terminate their retail contract, or their retail contract otherwise terminates or expires, the gas retailer will issue payment of any remaining rebate credit balance on a final account to the applicant, as far as practicable, within 20 business days¹ of the issue of the final account.

15. Privacy Notice:

The Department of Mines and Energy and its authorised agents, including your gas retailer, collect the information on the application form in order to assess your eligibility for a rebate. Subject to the terms and conditions, your personal information will not be used for any other purpose without your consent.

Except as required by law, the information collected will be accessible only by authorised departmental officers or the Department's authorised agents, including gas retailers involved in the administration of the rebate scheme. All information collected through the application is subject to the *Freedom of Information Act 1992* and will be retained as required by the *Public Records Act 2002* and other relevant Acts and regulations. *Information Standard No. 42 - Information Privacy*, applies to the collection and management of the personal information you provide. For further information or enquiries regarding privacy or access to your information, contact the Department by either email to: privacy@dme.qld.gov.au or phone (07) 3247 3239.